Where to Get Help in Halton

How to access Halton community services
Financial assistance/social services

Halton Region - www.halton.ca/socialassistance
Halton Region offers a number of programs to individuals and families who require support. .......................................................... Dial 311

SPLIT (Subsidized Passes for Low Income Transit) - www.halton.ca/split
The SPLIT pass subsidizes the cost of a monthly bus pass for low income individuals in Burlington, Milton and Oakville. ................................................ Dial 311

Child Care Subsidy - www.halton.ca/childcaresubsidy
The child care subsidy program can help with the cost of child care...... Dial 311

Ontario Works - www.halton.ca/socialassistance
Ontario Works provides temporary financial assistance to individuals in immediate financial need. .......................................................... Dial 311

Ontario Works Interactive Voice Response
.................................................................................. Cheque inquiries 1-800-808-2268

Ontario Disability Support Program (ODSP) - www.mcss.gov.on.ca
.................................................................................. 1-800-567-6388

Halton Consumer Credit Counselling - www.haltonfamilyservices.org
......................................................................................... 905-845-3811

Trillium Drug Assistance Program - www.health.gov.on.ca ....1-800-575-5386

Financial assistance for dental treatment

Halton Region - www.halton.ca/oralhealth ..................................................... Dial 311

Funding for dental treatment is available for those who qualify, including:

• Children/youth up to age 18
• Adults receiving assistance through Ontario Works
• Adults with special needs
• Seniors
Emergency shelters

**Emergency Shelter Program**

**Halton Region** - www.halton.ca/emergencyshelter

Halton Region provides funding for the operation of the Salvation Army Lighthouse Shelter. It is in Oakville and provides shelter to individuals 16 years of age or older. Dial 311

**Halton Region’s Family Shelter program** also provides temporary housing for couples and families with children who are homeless.

**Safe Place program** is in partnership with the Canadian Mental Health Association at the Lighthouse Shelter. It provides mental health supports for up to eight individuals. Contact the Crisis Outreach & Support Team Halton (COAST) 1-877-825-9011

**Halton Women’s Place** - www.haltonwomensplace.com

Burlington – 24-hour crisis line 905-332-7892
Burlington – Intake 905-332-1593
Milton – 24-hour crisis line 905-878-8555
Milton – Intake 905-878-8970

**Good Shepherd Centres** - www.goodshepherdcentres.ca

Men’s Centre 905-528-9109
Hamilton – 135 Mary Street (must arrive by 7 p.m.)
Women’s Centre – (Mary’s Place and Martha House)
Hamilton – 30 Pearl Street North 905-523-8766 (call first)

**Community Support Services for Women and Children**

24-hour crisis line 905-523-6277 ext. 24

**Shifra Home** - www.shifrahomes.com

Maternity residence for pregnant teens under 21 years old
3-226B-3350 Fairview St, Burlington L7N 3L5 (mailing address only) 905-681-9633

**Housing**

**Halton Region Housing Services** - www.halton.ca/housinghelp

Halton Housing Help provides housing support services to individuals and landlords. It includes access to an online database of rental listings (Halton Rent Connect) Dial 311

The Halton Housing Help website offers resources and links to housing supports in Halton and highlights various financial programs. Individuals can also meet one-to-one with a housing support worker to discuss housing needs.

**Halton Access to Community Housing (HATCH)** Halton Region’s subsidized housing program, also known as rent-geared-to-income (RGI), provides safe, well-maintained rental housing for individuals and families with low and moderate incomes. Dial 311 or visit www.halton.ca. Search “HATCH” for an application.

**Halton Community Housing Corporation (HCHC)** provides rent-geared-to-income and market rent housing to families, seniors, couples, single people and people with special needs. Applicants are selected from the Halton Access to Community Housing (HATCH) rent-geared-to-income (RGI) waiting list. Market rent units are also available within HCHC communities.

**Additional Resources**

**Ontario Rental Housing Tribunal** 1-888-332-3234

**Assisted living (Supportive housing)**

Applications for most supportive housing sites in Halton are processed through Halton Region. Dial 311. For information about eligibility, sites and how to apply, visit www.halton.ca/assistedliving.

**Additional Resources for Seniors**

**Halton Region’s Elder Services Advisory Committee** - www.halton.ca/esac

ESAC provides information and resources related to assisted living for seniors or other housing options. Publications include: Housing Options for Seniors in Halton and the Halton Seniors’ Directory Dial 311

**Supportive housing – mental health**

**Support & Housing Halton** - www.shhalton.org

Community-based housing, mental wellness programs and support for people living with mental illness.

Burlington 905-639-4014
Milton 905-693-8771
Oakville 905-845-9212
**Summit Housing & Outreach Programs** - www.summit-housing.ca

This non-profit organization provides supportive housing and outreach case management services throughout Halton for people diagnosed with a serious mental illness.

Acton .......................................................... 519-853-1466
Burlington .......................................................... 905-333-4814
Milton .......................................................... 905-876-3957
Oakville .......................................................... 905-847-3206

**Domiciliary hostels**

Domiciliary hostels provide long-term residential care, including board and lodging to:

- Individuals living with severe and chronic mental illness and/or cognitive difficulties/impairments
- Seniors who are frail
- People with developmental disabilities

**Bethany Residence** (Burlington) – www.bethanyresidence.ca ..... 905-335-3463
**Mill House Rest Home** (Acton) .......................................................... 519-853-5306
**Parkside Rest Home** (Acton) .......................................................... 519-853-0148
**York House** (Acton) .......................................................... 519-853-5953

**Food banks**

To download a copy, dial 311 or visit www.halton.ca. Search "where to get food".

**Acton Food Share** – www.actonfoodshare.com ............... Acton residents only
Acton – 352 Queen St., Unit 6 .......................................................... 519-853-0457
Open Tuesdays from 8:30 a.m. to 12 p.m. and 12:30 to 2:30 p.m.

**Fareshare Food Bank** – www.oakvillefoodbank.com ................................ 905-847-3988
Oakville – 1240 Speers Road, #6
Open Mondays 10 a.m. to 2 p.m. & Thursdays 3 to 7 p.m.

**Georgetown Bread Basket** – www.georgetownbreadbasket.ca
Georgetown – 55 Sinclair Ave., #12 .......................................................... 905-873-3368
Open Tuesdays from 5 to 7 p.m., Wednesdays & Saturdays 8:30 a.m. to 12:00 p.m.

**Kerr Street Ministries** – www.kerrstreet.com
Oakville – 484 Kerr Street .......................................................... 905-845-7485 (call first)
Community meals and food bank (five times a week). Call or refer to website for schedule.

**Partnership West** – www.partnershipwest.org
Burlington – 1254 Plains Rd East, #1A ........................................................ 905-637-2273
Open Monday – Thursday, 9:00 to 11:45 a.m. & Saturdays 9:00 to 11:45 a.m.

**Salvation Army** – www.salvationarmy.ca
Burlington – 5040 Mainway, Unit 9 .................................................. 905-637-3893 (call first)
Open Monday to Friday, 9:00 to 11:30 a.m.
Milton – 100 Nipissing Rd. #3 .................................................. 905-875-1022 (call first)
Oakville – 1225 Rebecca St. .......................................................... 905-827-6523 (call first)
Open Monday, Wednesday, Friday from 9 a.m. to 12 p.m.

**Emergency food programs**

The following organizations can provide food or food vouchers on a short-term or emergency basis.

**Acton Salvation Army**
Acton – 130 Mill St. .......................................................... 519-853-5610

**Compassion Society of Halton** – www.compassionsociety.net
Burlington .......................................................... 905-592-3722

**Food for Life** – www.foodforlife.ca

**Acton**
St Alban’s Anglican Church – www.stalbansacton.com
19 St. Alban’s Drive (Thursdays) .......................................................... 519-853-2711

**Burlington**
1382 Ontario Street (Tuesdays) .......................................................... 905-634-1826

**Burlington East Presbyterian Church** – www.burlingtoneast.net
505 Walker’s Line (Mondays) .......................................................... 905-637-5155

**Tansley United Church** – www.tansleychurch.com
2111 Walker’s Line (Fridays) .......................................................... 905-335-0090
Food box programs

The following food box programs offer a box of fresh fruits and vegetables that may be purchased monthly at a reasonable price.

**Halton Fresh Food Box** – www.haltonfreshfoodbox.com
Delivered to your neighbourhood.............................................................. 905-634-8645

**Holy Cross Lutheran Church**
3455 Lakeshore Road, Burlington (contact: Patti) ........................................... 905-844-1109

Meals on wheels

Meals on Wheels provides good nutrition for elderly, disabled, and convalescent people who are unable to prepare hot, nourishing meals. Fees apply (subsidies may be available).

**Canadian Red Cross** – www.redcross.ca
Burlington .............................................................................................. 905-637-5664 ext. 103

Newcomers information & services

**Halton Newcomer Portal** – www.welcometohalton.ca
This website links newcomers to a variety of resources, programs and services in Halton that assist newcomers in the community.

**Halton Multicultural Council** – www.halton-multicultural.org
Settlement, immigration and translation

Burlington – 4039 New St................................................................. 905-631-1048 ext. 233 & ext. 238
Milton – 310 Main St East ................................................................. 905-864-6565
North Oakville – 380 Dundas, #D11 (Longos Plaza).............................. 905-257-1555
Oakville – 1092 Speers Rd................................................................. 905-842-2486

**Newcomer Information Centre (Centre for Education and Training)**
– www.tcet.com
Friendly, multilingual staff provides up-to-date information and referrals to various programs and services in the community.

171 Speers Rd, Unit 20 ........................................................................... 905-875-3851 ext. 5008

**The Centre for Skills Development & Training Newcomer Services**
– www.thecentre.on.ca
Provides services at no cost for eligible newcomers in Halton Region
860 Harrington Court, Burlington......................................................... 905-333-3499 ext. 264/
.................................................................................................................. 1-888-315-5521
2020 Appleby Line, Burlington............................................................. 905-336-5444 ext. 101

**Sheridan College** – www.sheridancollege.ca
Offers a variety of FREE programs and resources specific to immigrant education and job placement through Sheridan Centre for internationally-trained individuals.

407 Iroquois Shore Road, Oakville ......................................................... 905-845-9430 ext. 8101
Thomas Merton’s Adult Language Programs – www.haltonalc.com
Offers language instruction for newcomers to Canada (LINC), English as a Second Language (ESL) and French as a Second Language (FSL)
171 Speers Rd, Oakville ................................................................. 905-849-7555

Public Libraries
The Newcomer’s Corner, located in each library has pamphlets about federal, provincial and municipal programs, including finding a settlement worker, getting ready for Canadian citizenship test, ESL conversation circles, and computer classes.
Burlington Central – 2331 New St.................................................. 905-639-3611
Oakville Central – 120 Navy St ....................................................... 905-815-2042
Milton Central – 1010 Main St East ................................................ 905-875-2665
Georgetown Central – 9 Church St .................................................. 905-873-2681
Acton Central – 17 River St .............................................................. 519-853-0301

Where to find a doctor

Health Care Connect helps Ontarians without a family health care provider to find a family doctor or nurse practitioner.

Crisis intervention & counselling

Access Counselling & Family Services – www.accesscounselling.ca ................................................................. 905-637-5256
Crisis Outreach & Support Team Halton (COAST) – 1-877-825-9011 (24 hours)
Canadian Mental Health Association – www.cmahahrbc.ca
North Halton .................................................................................. 519-853-9793
Oakville ............................................................................................ 905-693-4270
Halton Family Services – www.haltonfamilyservices.org
.............................................................................................................. 905-845-3811 or 1-866-209-7821
Halton Trauma Centre – www.haltontraumacentre.ca
.............................................................................................................. 905-825-3242 or 1-800-663-9888
Lesbian/Gay/Bi-Sexual Youth Line – www.youthline.ca............... 1-800-268-9688

Distress Centre North Halton – www.distresscentrenorthhalton.ca
.............................................................................................................. 905-877-1211
Distress Centre Oakville – www.distresscentreoakville.com ...... 905-849-4541
Telecare Burlington Distress – www.telecareburlington.com
.............................................................................................................. 905-681-1488 (24 hours)
North Halton Mental Health Clinic – www.halton.ca, search “NHMHC”
Acton – 19 Willow St ......................................................................... 519-853-9741
Georgetown – 280 Guelph St, Unit 76 ............................................ 905-693-4240 ext. 8402
Milton – 217 Main St East .............................................................. 905-693-4240
Reach Out Centre for Kids (ROCK) – www.rockonline.ca
Crisis Line .................................................................................. 905-878-9785 (24 hours)
Sexual Assault & Violence Intervention Services of Halton (SAVIS)
Crisis Line – www.savisofhalton.org .............................................. 905-825-3622 (24-hours)
(Services for men and women) ........................................ 905-875-1555 or 1-877-268-8416
Teen Crisis Line ............................................................................. 905-878-9785 (24 hour)
The Women’s Centre – www.haltonwomenscentre.org .............. 905-847-5520

Bereavement support

Acclaim Health – www.acclaimhealth.ca ................................. 1-800-387-7127 ext. 2312
Bereaved Families of Ontario – www.bereavedfamilies.net
Halton/Peel ............................................................................... 905-848-4337 or 1-877-826-3566
Burlington/Hamilton ................................................................. 905-318-0070
Lighthouse Program for Grieving Children
– www.grievingchildrenlighthouse.org ........................................ 905-337-2333
Suicide Survivors .......................................................................... 416-595-1716
Wellspring Halton/Peel (cancer loss) www.wellspring.ca/halton-peel
.............................................................................................................. 905-257-1988
Sexual assault & domestic violence

If you are in crisis, visit your local hospital (services for men, women and children)

Sexual Assault & Violence Intervention Services of Halton (SAVIS) Crisis Line (Services for men and women) - www.savisofhalton.org (24-hour) .................................................................905-825-3622, 905-875-1555 or 1-877-268-8416

Halton Women’s Place – www.haltonwomensplace.com
Burlington – 24-hour crisis line .................................................................905-332-7892
Burlington – Intake ...................................................................................905-332-1593
Milton – 24-hour crisis line .................................................................905-878-8555
Milton – Intake...........................................................................................905-878-8970

Nina’s Place www.josephbranthospital.ca. Search Nina’s Place........................905-632-3737 ext. 5708
After-hours call ..................................................................................905-336-4116

Addictions

ADAPT (alcohol, drugs, and gambling) – www.haltonadapt.org
ADAPT will accept collect calls .................................................................905-639-6537

Alcoholics Anonymous – www.aahalton.org
24-hour line ..........................................................................................905-845-5900

ALANON & ALATEEN – www.al-anon.alateen.on.ca
 .................................................................416-410-3809 or 905-522-1733
Meeting information .............................................................................1-888-425-2666

DART (Drug and Alcohol Registry of Treatment) – www.dart.on.ca
 .................................................................................................1-800-565-8603 (24-hour line)

Hope Place Centres – www.hopeplacecentres.org
Hope Place Outpatient Centre .............................................................905-465-3324
Halton Recovery House (Men’s Treatment Centre).................................905-878-1120 or 1-877-761-6357
Women’s Treatment Centre .................................................................905-875-3214 or 1-877-399-7299

Halton Region Sexual Health & Needle Exchange Program
www.halton.ca/sexualhealth .................................................................Dial 311
Mobile Outreach ..................................................................................905-330-3305 – South Halton
 .................................................................................................905-702-4200 – North Halton

Clinic Locations:
Acton – 372 Queen St
Burlington – Health@3350 (Fairview St)
Georgetown – 93 Main St S.
Milton – 271 Main St East, Unit 13
Oakville – 232 South Service Rd, Unit B

Legal assistance

Halton Community Legal Services – www.haltonlegal.ca
Halton Hills ..................................................................................905-877-5256
South Halton ..................................................................................905-875-2069

Legal Aid Ontario – wwww.legalaid.on.ca ................................................................1-800-668-8258

Family Law Information Centre – www.attorneygeneral.jus.on.ca
Free Legal Advice – 491 Steeles Ave. East (Rm. 216), Milton Courthouse
 .................................................................................................905-878-7281 ext. 3447

Ministry of Attorney General – www.attorneygeneral.jus.on.ca
Child Support Guidelines ..................................................................1-800-518-7901

Transportation services

Burlington Transit – www.burlington.ca ..........................................................905-639-0550
Milton Transit – www.milton.ca .................................................................905-864-4141
Oakville Transit – www.oakvilletransit.com ..............................................905-815-2020
GO Transit – www.gotransit.com ............................................................416-869-3200 or 1-888-438-6646

Accessible Transit
These transit services are available to those who are physically unable to use public buses. Application and fees are required.

**Burlington Handi-Van** – www.burlington.ca ........................................ 905-639-5158
**Halton Hills ActiVan** – www.haltonhills.ca/transit .................. 905-873-2601 ext. 2617
**Milton Paratransit** – www.milton.ca .................................................. 905-864-4141

Transportation provided by community agencies/volunteers
Volunteer drivers may provide transportation in private vehicles or agency vans.

**Canadian Cancer Society** – www.cancer.ca (provide 48-hours notice)
Toll free ............................................................................................................. 1-888-939-3333

**Canadian Red Cross (Burlington)** – www.redcross.ca
Transportation to medical appointments ......................................................... 905-637-5664

**Halton Hills Cancer Assistance Services** – www.cancerassistance.org
........................................................................................................................ 905-702-8886

**Ministry of Transportation** – Driver & Vehicle Licensing Offices
www.serviceontario.ca .................................................................................. 1-800-267-8097

Children’s services

**Halton Region** – www.halton.ca .................................................................. Dial 311
Halton Region offers a number of programs and services that benefit families including:
- Halton Child Care Subsidy – www.halton.ca/childcaresubsidy
- Healthy Babies Healthy Children – www.halton.ca/hbhc
- Halton Parents (pregnancy and parenting information and support)
  – www.haltonparents.ca
- Programs for children with special needs

**Canada Child Tax Benefit (CCTB)** – Universal Child Care Benefit (UCCB)
– www.cra-arc.gc.ca/cctb .................................................................................. 1-800-387-1193

**Family Responsibility Office (FRO)** – www.mcss.gov.on.ca
Information Line ............................................................ 416-326-1818
Customer Service ............................................................ 416-243-1909
Enforcement Centre ............................................................ 416-326-1817

**Halton Children’s Aid Society** .......................................................... 905-333-4441 or 1-866-607-5437
**Halton Child Care Resources** – www.hccr.ca .................................... 905-875-0235 or 1-800-665-0256

**Kids Help Phone (24 hours)** ......................................................... 1-800-668-6868

**Our Kids Network** – www.ourkidsnetwork.ca

**Neighbourhood Hubs**
Acton – 69 Acton Blvd ............................................................................... 289-428-5097
West Milton – Our Lady of Victory School, 540 Commercial St ........... 905-876-1306

**Reach Out Centre for Kids (ROCK)** ............................................. 905-878-9785 (24-hour crisis line)

**Ontario Early Years Centres (0 – 6 years)** – www.ontarioearlyyears.ca
Burlington – 710 Cumberland Ave (call for more site locations) .......... 905-632-9377
North Halton – 410 Bronte St. South, Milton (call for more site locations)
......................................................................................................................... 905-876-1244
Oakville – 461 North Service Rd., Unit 17 (call for more site locations)
......................................................................................................................... 905-849-6366

**Safetynet Children & Youth Charities** – www.safetynetservices.ca
Free clothing, tutoring and music programs up to 18 years of age.
226 Randall St. Ste 101 - Oakville .......... 905-845-7233 (call first) or 416-574-4581

**Additional resources:**
- Halton iParent – www.ourkidsnetwork.ca/iparent
  An online directory of local programs and services for parents.
- Halton Resource Guide for those with Special Needs
  – www.ourkidsnetwork.ca
Youth

**Halton Region** – www.halton.ca/youth ............................................................. Dial 311
Services provided by Halton Region include:
• Financial assistance for dental care for children and youth
• Health information for youth
• Sexual Health Clinic (various locations in Halton)
• Transit pass subsidy

**Bridging the Gap** – www.bridgingthegaphalton.ca
Support for youth between the ages of 16 to 24 who are homeless or at risk of becoming homeless. ................................................. 905-635-0663 or 1-877-425-8661

**Crisis Outreach & Support Team Halton (COAST)**, 1-877-825-9011 (24 hours)

**Halton Children's Aid Society** .............................................................. 905-333-4441 or 1-866-607-5437

**Halton Organization for Pride and Education – HOPE** .............................................................. 905-632-4551 or 1-877-860-4673

**LGBTQ** – www.haltonpride.org

**Reach Out Centre for Kids (ROCK)** .............................................................. 905-878-9785 (24-hour crisis line)
Burlington – 471 Pearl St. ........................................................................... 905-634-2347
Walk-in counselling Wednesdays 12:00 - 6:30 p.m.
Oakville – 323 Kerr St. #208 ........................................................................... 905-339-3525
Walk-in counselling Tuesdays 12:00 - 6:30 p.m.
Milton – 400 Bronte St. South, 101 .............................................................. 905-875-2575
Walk-in counselling Wednesdays 12:00 - 6:30 p.m.

**Safetynet Children & Youth Charities** – www.safetynetservices.ca
Free clothing, tutoring and music programs up to 18 years of age.
226 Randall St. Suite 101 – Oakville .............................................................. 905-845-7233

**Teen Education and Motherhood – TEAM**
Offered by the Halton District School Board for pregnant teens & young mothers who have not finished high school.
Burlington ................................................................................................. 905-681-1140 ext. 229
Georgetown ............................................................................................... 905-873-8783
Milton ........................................................................................................ 905-878-1480
Oakville ...................................................................................................... 905-845-7542

**YMCA Career Development** – 500 Drury Lane, Burlington ................. 905-681-1140
.................................................................................................................. or 1-866-565-9856

**Youth Centres**
Burlington – Velocity Youth Centre – 3230 Fairview St .......................... 905-631-5654
(Prospect St. between Dynes Rd. & Cumberland Ave)
Acton – Off the Wall Youth Centre – 47 Mill St. E ................................. 519-853-9825
Georgetown – Open Door Youth Centre
60 Guelph St. (basement) ............................................................................ 905-873-2966
Oakville – The Youth Centre, 177 Cross Ave. Unit 3 ............................... 905-845-6932

**Seniors and individuals with disabilities**

**Assistive Devices Program** .................................................................... 1-800-268-6021

**Community Care Access Centre (CCAC)** – www.ccac-ont.ca
Burlington/Hamilton ............................................................................... 905-639-5228 or 1-800-810-0000
Oakville/North Halton .............................................................................. 905-855-9090 or 1-877-336-9090

**Halton Seniors Helpline** ........................................................................ 1-866-457-8252
Monday - Friday, 11 a.m. to 2 p.m.

**Halton Support Services** ........................................................................ 905-849-8000 or 1-800-600-2013
Support services for children & adults with developmental disabilities and their families.

**Links2Care (formerly Halton Helping Hands)**
In-home support for seniors and individuals with disabilities.
North Halton ............................................................................................. 905-873-6502
Oakville ................................................................................................. 905-844-0252 or 905-878-6403

**Seniors’ INFOLine - Service Ontario** .................................................... 1-888-910-1999

**Long-term care homes**

**Community Care Access Centre (CCAC)** – www.ccac-ont.ca
Burlington/Hamilton ................................................................. 905-639-5228 or 1-800-810-0000
Oakville/North Halton .............................................................................. 905-855-9090 or 1-877-336-9090
(Call for information regarding placement applications)
Adult day programs

The programs listed below provide therapeutic and socialization for adults with special needs. They also offer relief to caregivers. (*indicates programs designed to meet needs of persons with Alzheimer’s or memory problems)

Community Care Access Centre (CCAC) – www.ccac-ont.ca
Burlington/Hamilton .................................................. 905-639-5228 or 1-800-810-0000
Oakville/North Halton ............................................. 905-855-9090 or 1-877-336-9090

*Acclaim Health Alzheimer Senior’s Day Programs
Oakville ........................................................................ 905-847-9559
Burlington ..................................................................... 905-632-8168
Toll Free ............................................................................ 1-800-387-7127

*Friends Landing/Milton Place/Silver Creek Place – www.halton.ca Dial 311

S.E.N.A.C.A. Seniors Day Program
Oakville (Bond St.) .......................................................... 905-337-8937
Oakville (Dundas St.) ..................................................... 905-847-3394

Seniors Activation Maintenance Program ...................... 905-689-5244

Joseph Brant Wellness House ........................................ 905-632-5358

Provincial information

Service Ontario ................................................................. 416-326-1234 or 1-800-267-8097

Ontario Ministry of Labour
General Inquiries ............................................................. 905-577-6221
Employment Standards .................................................. 1-800-531-5551
Occupational Health & Safety ....................................... 1-800-268-8013

Ontario Ministry of Health and Long-Term Care

Birth Certificate – long form ........................................... 416-325-8305 or 1-800-461-2156
Office of the Registrar General
P.O. Box 4600
189 Red River Road
Thunder Bay, ON P7B 6L8

Health Card ........................................................................... 1-866-532-3161
Oakville – Dorval Crossing Mall, 220 North Service Rd West, Unit P5030
Hamilton – 119 King St West, 10th Floor

Telehealth Ontario .............................................................. 1-866-797-0000

Trillium Drug Assistance Program ................................ 1-800-575-5386
Federal information

Service Canada ...................................................... 1-800-O-Canada (1-800-622-6232)
Canada Customs and Revenue Agency
Individual Income Tax.......................................................... 1-800-959-8281
Canada Pension Plan/Old Age Security ................................................. 1-800-277-9914
Citizenship & Immigration Canada/ Permanent Resident Card
......................................................................................................................... 1-888-242-2100
Employment Insurance Inquiries .............................................. 1-800-206-7218
Passport Canada ........................................................................ 1-800-567-6868
Service Canada – www.servicecanada.gc.ca

Locations
Burlington – 676 Appleby Line
Georgetown – 232 Guelph St, 1st Floor
Milton – 310 Main St East
Oakville – 117 Cross Ave, Unit B5

Employment resource centres

Employment Halton provides a wide range of free employment and training services. Dial 311 or visit www.halton.ca/employmenthalton for more information.

Burlington Employment Resource Centre ......................... 905-333-3499 ext. 140
The Centre for Skills Development & Training
860 Harrington Court
www.thecentre.on.ca

Oakville Employment Resource Centre ......................... 905-845-1157 ext.121
The Centre for Skills Development & Training
465 Morden Road, Unit 109
www.thecentre.on.ca

Milton Employment Partner Centre ................................. 905-693-8458
The Centre for Skills Development & Training
550 Ontario St., South, Unit 203
www.thecentre.on.ca

VPI
Burlington – 3050 Harvester Rd. #107 ................................................................. 905-637-8988
Oakville – 476 Morden Rd, #102 ................................................................. 905-338-2190
Georgetown – 235 Guelph St, #4 ................................................................ 905-873-9816
YMCA Career Development & Learning Centre – www.mydreamjob.ca
......................................................................................................................... 905-681-1140
500 Drury Lane, lower level, Burlington

Services in french

Services en français

Centre De Resources D’emploi Francophone .......................... 905-637-0796
760 rue Brant #43-A, Burlington

College Boreal – www.collegeboreal.ca

SOS Femmes ............................................................. 1-800-387-8603 (24 hours)

Halton information providers

Local community services information

Halton Region – www.halton.ca ................................................................. Dial 311

Halton Information Providers Database – www.hipinfo.info

Information Burlington .......................................................... 905-639-3611 ext. 1222
Information Halton Hills .......................................................... 905-873-2681 ext. 2511
Information Milton ................................................................. 905-875-2665 ext. 3234
Information Oakville ................................................................. 905-815-2046
Community information & services

Adult Learning Network ................................................................. 905-812-3533
Literacy Burlington ...................................................................... 905-631-1770
Literacy North Halton ................................................................... 905-873-2200
Literacy Oakville .......................................................................... 905-469-8528
Halton Organization for Pride and Education – HOPE
........................................................................................................... 905-632-4551 or 1-877-860-4673
LGBTQ – www.haltonpride.org
Links2Care Community Support Program ................................... 1-866-920-6502
Advocacy, assistance & income tax support for adults.
Society of Saint Vincent de Paul (local churches) – www.ssvphaltonpc.org
Short-term emergency assistance provided
The Women’s Centre ...................................................................... 905-847-5520
1515 Rebecca St., Suite 229 (Hopedale Mall), Oakville

Free clothing

Clothing Works (referral only) .......................................................... 905-815-9411
For women re-entering the workforce
Compassion Society – www.compassionsociety.net ...................... 905-592-3722
175 Plains Rd. East, Unit #5, Burlington
Good for Nothin’ Store – www.southsidemilton.org ...................... 905-878-5664
Southside Community Church, 2850 Derry Rd. W., Milton
Safetynet .............................................................................................. 905-845-7233
226 Randall St., Suite 101, Oakville

Dial...

311
Halton government services
For access to regional and local municipalities in Halton, Halton District and Halton Catholic District School Boards, and Halton Regional Police Service.

911
Emergency services
For police, fire or medical EMERGENCIES.

Services are available in more than 170 languages.
For additional copies of Where to Get Help in Halton, contact:

Halton Region
Dial 311 or 905-825-6000
Toll free 1-866-4HALTON (1-866-442-5866)
TTY 905-827-9833
Email: access.halton@halton.ca
www.halton.ca